Broadband Labels: 
Consumer Awareness and 
Regulatory Directives

Schedule

9:30-10:00  Registration

10:00-10:45  Opening Session: Empowering Informed Choices of Broadband Consumers via Information Disclosure

10:45-12:00  Panel Discussion I: Broadband - Technology, Quality of Service & Regulations
The panel will reflect upon the existing Quality of Service (QoS) mechanism for broadband services in India. It will try to define various perspectives of Quality of Service among different stakeholders. Accordingly, various challenges to QoS measurement will be discussed, along with possible scope of improvement in the existing regulatory framework.

12:00-13:15  Panel Discussion II: Relevance of Information Disclosure in Broadband Services
The discussions will highlight the impact of complete information disclosure on consumer choice and its relevance to the consumer's Quality of Experience (QoE). Taking a cue from existing mechanisms of information disclosures, from different sectors, the panel will deliberate on the effectiveness of such mechanisms for broadband services.

13:15-13:30  Closing Session

13:30-14:30  Lunch and Networking

Please register at: https://tinyurl.com/Broadband-Label due to limited availability of seats

Venue:
International Institute of Information Technology Bangalore
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