

Virtual Workshop on
Empowering Consumer Voices
Navigating Public Consultations for Effective Policies

Wednesday, October 18, 2023 | 03:00 PM to 05:00 PM (IST)

Agenda

Agenda Item	Description	Speakers	Duration
Introduction	<ul style="list-style-type: none"> Welcome Participants Explain Broad Agenda and Etiquette Icebreaker Activity 	Civis and CUTS Teams	10 minutes
Significance and Impact of Public Consultations	<ul style="list-style-type: none"> Importance of Public Consultations in Shaping Policies Overview of Real-world Impact from Participating in Public Consultations 	Civis Team	10 minutes
Design of Public Consultations and Lessons for Stakeholders: A Regulatory Perspective	<ul style="list-style-type: none"> Design of Public Consultation Process Lessons for Regulators Lessons for Consumers and Civil Society 	Dr. MS Sahoo Former, Chairperson, IBBI	10 minutes
Design of Public Consultations and Lessons for Stakeholders: A Regulatory Perspective	<ul style="list-style-type: none"> Design of Public Consultation Process - Perspectives from SEBI Lessons for Consumers and Civil Society 	Mr. Pramod Rao Executive Director, SEBI	10 minutes
Case Study 1	SEBI's Consultation on Online Dispute Resolution (ODR) - Experiences and Lessons Learned	Civis Team	10 minutes
Navigating the Public Consultation Process	<ul style="list-style-type: none"> Step-by-step Guide to Participating in Public Consultations: From Finding Consultations to Submitting Responses Practical Tips for Crafting Effective Responses: Clarity, Evidence-based Arguments, and Addressing Key Points 	Civis Team	10 minutes

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Case Study 2	TRAIs Consultation on OTT Regulation: Experience and Lessons Learned	CUTS Team	10 minutes
Interactive Exercise: Current Concerns and Ongoing Regulation	<ul style="list-style-type: none"> • Open Floor for Questions, Comments, and Sharing of Current Concerns • Brainstorming on Key Points for Effective Participation in Ongoing Consultations 	Civis and CUTS Teams	20 minutes
Conclusion and Call to Action	<p>Recap of Key Takeaways from the Workshop</p> <p>Emphasising the Importance of Continued Engagement in Public Consultations</p> <p>Encouraging Participants to Take Action: Engage, Participate, and Advocate for Consumer Rights through Government websites, Civis Platform, Participation in CUTS Surveys, WhatsApp and Other Mediums of Participation</p>	Civis and CUTS Teams	20 minutes