

LAUNCH EVENT

ELECTRICITY GOVERNANCE IN RAJASTHAN: PUTTING CONSUMERS FIRST

**Thursday, 28th March 2019, Chancellor Hall, Ground Floor, Hotel Holiday Inn Jaipur
City Centre, Jaipur**

AGENDA

11:00 – 11:30	Registration
11:30 – 12:30	Inaugural Session
	<p>“Electrifying Rajasthan: Beyond Political Will and Technical Solutions: Focus on Consumer Participation and Engagement” This session introduces the project, highlighting the importance of consumer engagement and key methodologies. Discussion will focus on engagement of stakeholders beyond regulators and service providers to increase quality of service in the sector. Consumer participation and advocacy in the sector is essential for improvements.</p>
<i>Chair</i>	Bipul Chatterjee , Executive Director, CUTS International
<i>Presentation</i>	Anurag Mishra , Associate Fellow, CUTS International
<i>Speakers</i>	<ul style="list-style-type: none"> • Vivek Sen, Programme Manager, Power, Shakti Sustainable Energy Foundation • A.K. Bohra, Former Managing Director, Jaipur Vidyut Vitran Nigam Limited • Rao Rajendra Singh, Former Deputy Speaker, Rajasthan Legislative Assembly • Harish Chandra Meena, Hon’ble Member, Rajasthan Legislative Assembly*
12:30 – 14:00	Panel Discussion, “Consumer Advocacy and Regulatory Engagement in the Electricity Sector: Bridging the Gap between Consumers and Discom”
	<p>The session will focus on the experience of CSOs and consumer advocates in the electricity sector. It will address the issue from a holistic approach, looking at both regulatory engagement as well as issues at the grassroots. The session will present the experience of CSOs and consumer representatives with different models of regulatory engagement in the sector and their efficacy.</p> <p>The session will also cover issues/challenges pertaining to DISCOMs in providing services to the last mile consumer and possible approaches to address the same. Initiatives taken by DISCOMs and their impact shall be discussed.</p>
<i>Chair</i>	Ashok Pendse , Consumer Group Representative
<i>Speakers</i>	<ul style="list-style-type: none"> • Rama Shankar Awasthi, Director, Energy Mantra • Hari Prasad Yogi, Founder, Consumer Legal Help Society • Y G Muralidharan, Former Consumer Advocate, Karnataka Electricity Regulatory Commission • G. L. Sharma, Consumer Advocate • Manabika Mandal, Research Associate, Prayas Energy Group • George Cheriyan, Director, CUTS International
14:00 – 14:15	Closing Session – Key Takeaways and Next Steps Simran Grover , Chief Executive Officer, Bask Research Foundation
14:15 – 15:00	Lunch

*TBC
