



SECOND
TRAINING OF TRAINERS WORKSHOP
CONASC PARTNERS
AUGUST 22-23, 2019, JAIPUR

Day I: Thursday, 22nd August 2019

10:00 – 11:00	Registration & Filling up of Pre-Workshop Questionnaire
11:00 – 11:15	Opening Remarks Simran Grover , CEO, Bask Research Foundation Anurag Mishra , Associate Fellow, CUTS International Introduction to workshop, workshop protocols, expectations of the participants, etc.
11:15 – 13:00	Session I: Experience and Challenges faced at CONASC CONASC Partners: 1) CHD 2) CLHS 3) USS Presentations by the Partners capturing their experience and challenges, and followed by informal discussion Moderated by Anshuman Gothwal , Executive Director, Bask Research Foundation
13:00 – 14:00	Lunch
14:00 – 15:00	Session II: Role of CONASC and Strategy for effective working Simran Grover , CEO, Bask Research Foundation
15:00 – 15:15	Tea Break
15:15 – 16:15	Session III: Interactive Session on Billing, Metering and other Issues faced at CONASC and their resolution P. K. Gupta , XEN-Commercial, JVVNL
16:15 – 17:15	Session IV: Tackling Challenges and Problems (CONASC) Importance of reducing electricity theft and strategies for change P. K. Gupta , XEN-Commercial, JVVNL Anshuman Gothwal , Executive Director, Bask Research Foundation Simran Grover , CEO, Bask Research Foundation
17:15 – 17:30	Tea Break

17:30 – 18:30	Screening of Documentary – ‘Katiyabaaz (Powerless)’
19:00 – 20:30	Dinner

Day II: Friday, 23rd August 2019

09:30 – 10:30	Session V: Consumer Rights in electricity related investigations, damages, service default by DISCOMS Anurag Mishra, Associate Fellow, CUTS International
10:30 – 11:30	Session VI: Standard Operating Procedure for CONASC Anshuman Gothwal, Executive Director, Bask Research Foundation
11:30 – 11:45	Tea Break
11:45 – 12:45	Session VII: Data Formats, Reporting and Data Collection (M&E) Vishal Narula, Research Associate, Bask Research Foundation
12:45 – 13:30	Session VIII: Activity Plan for Next 3 Months Anshuman Gothwal, Executive Director, Bask Research Foundation
13:30 – 13:45	Closing Remarks & Feedback of the Participants Udai S Mehta, Deputy Executive Director, CUTS International
13:45 – 14:00	Filling-Up of Post-Workshop Questionnaire and Feedback Form
14:00 – 15:00	Lunch and Departures
