



TOOLS FOR REGULATORY ENGAGEMENT



Table of Contents

1.	Introduction	3
2.	Different Ways to Participate	3
3.	Public Hearing on Tariff Determination, True-up etc.	4
4.	Formulation of Regulations	4
5.	Filing Petition in Consumer Interest	5
	Annexure 1: General Heading for Proceedings	7
	Annexure 2: Affidavit Verifying the Petition/Reply/Application	8

1. Introduction

Regulatory engagement means the participation of consumers in various regulatory processes that govern the electricity sector. It helps the Electricity Regulatory Commissions to understand consumers' perspectives for effective decision making, which leads to social acceptance of decisions and helps in building consumers' trust in the system. It also gives a platform to fragmented voices that remain limited to redressal of grievances and are not aggregated and taken into consideration while making decisions.

The Electricity Act of 2003 made several provisions for electricity consumers to participate and represent their voices and interest in regulatory decision making. It empowered the State Commission to authorise any person to represent the interest of consumers in the proceedings before it. All applications for 'grant of licence', 'amendment of licence' and 'determination of tariff' are also required to be published in the public domain for public access and the state commissions are required to consider all suggestions and objections received from the public.

This document particularly focusses on the state of Rajasthan and tools for an individual consumer to engage with the Rajasthan Electricity Regulatory Commission (RERC). It is noteworthy to mention that the decision-making in the electricity sector is largely technical and citizen participation can only be amplified by an informative and consultative process.

2. Different Ways to Participate

The RERC determines the tariff for generation, supply, transmission, and wheeling of electricity, regulates electricity purchase of distribution licensees, issues licences to transmission licensees, distribution licensees and electricity traders, adjudicate upon the disputes between the licensees, and generating companies, specifies or enforces standards with respect to quality, continuity, and reliability of service by licensees by formulating suitable regulatory framework.

The proceedings of the commission are open to the public and can be witnessed by an individual consumer. Participation in regulatory affairs can be done by participating in key activities at the regulatory level, such as tariff determination true-up petitions, ARR approval, etc., providing suggestions/comments on the regulations being made by the commission, and taking up issues related to consumer welfare and interest at the commission. Key information about the commission is as follows:

1. **Website:** <https://rerc.rajasthan.gov.in>
2. **Email:** recjpr@yahoo.co.in
3. **Address:** Vidhyut Viniyamak Bhawan, Sahakar Marg, Near State Motor Garage, Jaipur, Rajasthan 302001
4. **Phone:** 0141-2741181, 0141-2741016

3. Public Hearing on Tariff Determination, True-up etc.

The petitions on the determination of tariff and associated acts such as True-ups, Pooled Cost determination, investment plan, etc. are open to participation by consumers. RERC publishes these petitions on its websites and the Distribution Companies (Discoms) are also mandated to make these petitions available at their sub-division offices and also on their websites. The consumers can submit their comments or suggestions on these petitions which are also advertised in newspapers as per regulations.

Public hearings are conducted for these petitions and these hearings are open to consumers, consumer groups, and other interest groups. The commission organises single or multiple hearings on tariff petitions from all the three Discoms. Consumers can attend the hearings and present their sug

वर्गीकरण (स्लॉट-1 और स्लॉट-1)	अर्जा प्रकार	संकाय द्वारा देय अनुदान	प्रस्तावित अर्जा प्रकार (अनुदान को बाद में)	स्लॉट प्रकार
उपरोक्त-वर्गीकरण (स्लॉट-1)				
कीर्तिलाल या आस्था कार्ड धारक*				
प्रति माह 50 यूनिट तक उपयोग	3.50 ₹ / यूनिट	1.80 ₹ / यूनिट	1.60 ₹ / यूनिट	100 ₹ / कनेक्शन / माह (प्रस्तावित दर 70 ₹ / कनेक्शन / माह, 30 ₹ / कनेक्शन / माह के उपयोग)
सामान्य वर्गीकरण (स्लॉट-1) (50 यूनिट/माह तक उपयोग) में उपयोग	3.85 ₹ / यूनिट	1.30 ₹ / यूनिट	2.55 ₹ / यूनिट	100 ₹ / कनेक्शन / माह
सामान्य वर्गीकरण (स्लॉट-1) (150 यूनिट प्रति माह तक उपयोग)				
(i) प्रतिमाह 50 यूनिट तक उपयोग के लिए	3.85 ₹ / यूनिट			200 ₹ / कनेक्शन / माह
(ii) प्रतिमाह 50 यूनिट से अधिक तथा 150 यूनिट प्रति माह तक उपयोग			6.10 ₹ / यूनिट	
सामान्य वर्गीकरण-2 (स्लॉट-1) (300 यूनिट प्रतिमाह से 3000 यूनिट/माह तक)				
(i) उपम 50 यूनिट तक उपयोग के लिए	3.85 ₹ / यूनिट			
(ii) प्रतिमाह 150 यूनिट से अधिक तथा 300 यूनिट तक उपयोग के लिए			6.10 ₹ / यूनिट	
(iii) प्रतिमाह 150 यूनिट से अधिक तथा 300 यूनिट तक उपयोग के लिए			6.40 ₹ / यूनिट	200 ₹ / कनेक्शन / माह
सामान्य वर्गीकरण-3 (300 यूनिट प्रतिमाह से 500 यूनिट तक उपयोग)				
(i) उपम 50 यूनिट तक उपयोग के लिए	3.85 ₹ / यूनिट			
(ii) 50 यूनिट से अधिक तथा 150 यूनिट / माह तक उपयोग के लिए			6.10 ₹ / यूनिट	200 ₹ / कनेक्शन / माह
(iii) प्रतिमाह 150 यूनिट से अधिक तथा 300 यूनिट तक उपयोग के लिए			6.40 ₹ / यूनिट	
(iv) प्रतिमाह 300 यूनिट से अधिक तथा 500 यूनिट तक उपयोग के लिए			6.70 ₹ / यूनिट	
सामान्य वर्गीकरण-4 (3000 यूनिट प्रतिमाह से अधिक उपयोग)				
(i) उपम 50 यूनिट तक उपयोग के लिए	3.85 ₹ / यूनिट			
(ii) 50 यूनिट से अधिक तथा 150 यूनिट / माह तक उपयोग के लिए			6.10 ₹ / यूनिट	200 ₹ / कनेक्शन / माह
(iii) प्रतिमाह 150 यूनिट से अधिक तथा 300 यूनिट तक उपयोग के लिए			6.40 ₹ / यूनिट	
(iv) प्रतिमाह 300 यूनिट से अधिक उपयोग के लिए			7.15 ₹ / यूनिट	
स्लॉट-1-वर्गीकरण (स्लॉट-1)				
50 केटीए से अधिक सप्लाय मांग के लिए			6.15 ₹ / यूनिट	विशेष मांग का 100 रु प्रति किलोवाट प्रतिघण्टा

Advertisement for Tariff Petition filed by Rajasthan

4. Formulation of Regulations

RERC also formulates the regulatory framework for power sector governance in Rajasthan. These regulations are also amended at suitable intervals and replaced with new regulations. The drafts for all proposed regulations and amendments are made public for comments or suggestions of all stakeholders and available on the commission’s website. The time duration for filing of comments is generally from 2-4 weeks. Consumers can submit their suggestions and objections in writing by post or over email to the commission office as per the commission’s notice to the public. No public hearings are conducted before finalising these regulations by the commission generally.

RERC RAJASTHAN ELECTRICITY REGULATORY COMMISSION
 'Vidyut Vinayak Bhawan', Near State Motor Garage, Sabakur Marg, Jaipur
 Tel.: 0141-2741299, 2740067 Fax: 0141-2741018 E-mail: rerc@rajasthan.gov.in
 Website: www.erc.rajasthan.gov.in

PUBLIC NOTICE

Subject: Invitation of objection/suggestions on draft "RERC (Electricity Supply Code and Connected Matters) Regulations, 2019.

The Rajasthan Electricity Regulatory Commission (Electricity Supply Code and Connected Matters) Regulations were framed in the year 2004. Thereafter, 11 amendments have been issued in the said Regulations.

A need has been felt to review and consolidate the amendments made and incorporation of order issued by Discoms from time to time in a single document for smooth operations of Regulations for benefit of consumers. The Commission has accordingly prepared a draft RERC (Electricity Supply Code and Connected Matters) Regulations, 2019. In exercise of powers conferred under section 18(1) and other enabling provisions of the Electricity Act, 2003, the Rajasthan Electricity Regulatory Commission invites objection/suggestions on the proposed draft Regulations, from the interested persons, before finalizing it.

Persons, desirous of offering objection/suggestions on the aforesaid Draft Regulations, may do so in six set/copies in writing, so as to reach the Receiving Officer of the Commission, on or before 25.11.2019. The Draft Regulations, along with Explanatory Memorandum, is available on RERC website www.erc.rajasthan.gov.in. The same can also be obtained from the Receiving Officer, on payment of Rs. 100/-.

Secretary

(Not to be published)

Secretary

Public Notice by RERC inviting comments/objections on Draft Supply Code Regulations

5. Filing Petition in Consumer Interest

Any matter related to compliance of regulations or commission's orders or of consumer importance can be presented to RERC in form of a petition. The petition should specify the provisions of the Electricity Act 2003 or the regulations or respective order of the commission under which the petition is being filed and should state the relief sought clearly. The petition should be filed as per the procedure prescribed in RERC (Transaction of Business) Regulations, 2005, and complete in all respects including fees as prescribed in RERC (Fees for Petitions) Regulations, 2005 as amended from time to time. The petition should have General Heading of Proceedings (*Annexure 1*) and be accompanied by an Affidavit (*Annexure 2*) as specified herein. The key provisions regarding filing of petition are as follows:

Fee

Fee for petition by Individual Consumer:	Rs. 1000/- (Rs. One thousand)
Issue of certified copies of documents/orders of the Commission:	Rs. 2/- per page

Language of the Commission

The proceedings of the Commission are conducted either in English or in Hindi. All petitions should be submitted in Hindi or English.

Petitions and pleadings before the Commission

All petitions to be filed before the Commission are required to be typewritten, printed neatly, and legibly on one side of white paper and every page should be consecutively numbered. The contents of the petition should be divided appropriately into separate paragraphs, which should be numbered serially.

Recognition of Consumers Associations and Representation

The Commission has powers to permit any association or other bodies corporate or any group of consumers to participate in any proceedings before the Commission or to appoint any officer or any other person to represent consumers, interest if considered necessary.

All pleadings should set out clearly and concisely

A statement of the relief sought from the Commission and the reasons why the Commission should grant the requested relief.

Where any statement in the affidavit is stated to be true to the information received by the deponent, the affidavit is required to disclose the source of the information and include a statement that the deponent believes that information to be true.

Presentation and scrutiny of the pleadings, etc.

- The petition should be filed in such number of copies as the Commission specifies.
- The petition is then presented before the Receiving Officer, in person, or by any duly authorised representative at the RERC office. The petition may also be sent by registered post to the Commission at the places its office.

- Where the petition is presented by an authorised representative the document authorizing the representative should be filed along with the petition
- Upon the receipt of the petition, Receiving Officer shall stamp and endorse the date on which the petition has been presented and shall issue an acknowledgment, with stamp and date, to the person filing the petition.
- In case the petition is received by registered post the date on which the petition is received at the office of the Commission is taken as the date of the presentation of the petition.
- The person filing a petition is allowed to rectify the defects in the petition if any and the Receiving Officer is required to communicate in writing of the defects in the petition filed within a reasonable time.

Annexure 1: General Heading for Proceedings

BEFORE THE RAJASTHAN ELECTRICITY REGULATORY COMMISSION, JAIPUR

FILING No.....

CASE No.....

(To be filled in by the Commission Office)

IN THE MATTER OF :

(Gist of the purpose of the Petition or application)

AND

IN THE MATTER OF:

(Names and full address of the petitioners/applicants and names and full addresses of the respondent)

Annexure 2: Affidavit verifying the Petition/reply/application

**BEFORE THE RAJASTHAN ELECTRICITY REGULATORY COMMISSION,
JAIPUR**

FILING No.....
CASE No.....

(To be filled in by the Commission Office)

IN THE MATTER OF :
(Gist of the purpose of the Petition or application)

and

IN THE MATTER OF:
(Names and full address of the petitioners/applicants and names and full addresses of the respondent)

Affidavit verifying the Petition/reply/application

I, AB, son of.....aged.....residing at.....do solemnly affirm and say as follows:

I, I am a Petitioner/applicant/respondent, etc. in the matter* or I am duly authorised representative of the said petitioner/applicant/respondent & make this affidavit on his behalf*

or

1. I am a Director/Secretary/partner.....of M/s.....and make this affidavit on the behalf of such Company/Firm/.....as a petitioner /applicant/respondent in the above matter and am duly authorised by the said petitioner/applicant/respondent to make this application on its behalf.
2. The statement made in paragraphs.....to.....of the Petition/application/reply herein now shown to me and marked with the letter 'A' are true to my knowledge and the statements made in paragraphsto.....are based on the information and I believe them to be true.

I Solemnly affirm, thisday of.....that the contents of the above affidavit are true to my knowledge and no part of it is false and nothing material has been.

.....
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