

ROUNDTABLE OF CONSUMER ORGANISATIONS IN INDIA ON
**PROPOSED AMENDMENTS TO THE CONSUMER
 PROTECTION (E-COMMERCE) RULES, 2020**

Friday, July 02, 2021, 1700-1830 hrs (IST)



S. Saroja
 Director, Citizen consumer and
 civic Action Group



Surendra Kanstiya
 Former Chairman
 Consumer Guidance Society of India



Shirish Deshpande*
 Chairman
 Mumbai Grahak Panchayat



Anusha Iyer
 Advocacy Officer
 Consumer Education & Research Centre



Pradeep S. Mehta
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Vivan Sharan
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 Koan Advisory Group



George Cheriyan
 Director, CUTS International
 (MODERATOR)

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The Government (D/o Consumer Affairs) has proposed certain amendments to the Consumer Protection (E-Commerce) Rules, 2020 and has sought public comments on the same by 06 July 2021.

It is widely believed that the proposed amendments, if implemented, will add to the policy and regulatory uncertainty prevailing in the e-commerce space. It is also being termed as over regulation that tends to micro manage the emerging e-commerce ecosystem. Besides, the proposed amendments are largely to deal with traders' concerns for which consumer protection regime may not be the right forum.

All these can adversely affect the e-commerce ecosystem in India, which is still evolving. Since e-commerce has proved to be beneficial to consumers, the proposed amendments may actually go against consumer interests.

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