

COMPETITION COMMISSION OF INDIA'S MARKET STUDY ON ARTIFICIAL INTELLIGENCE AND COMPETITION



CCI's AI Market Study: Key Components

AI Ecosystem Structure

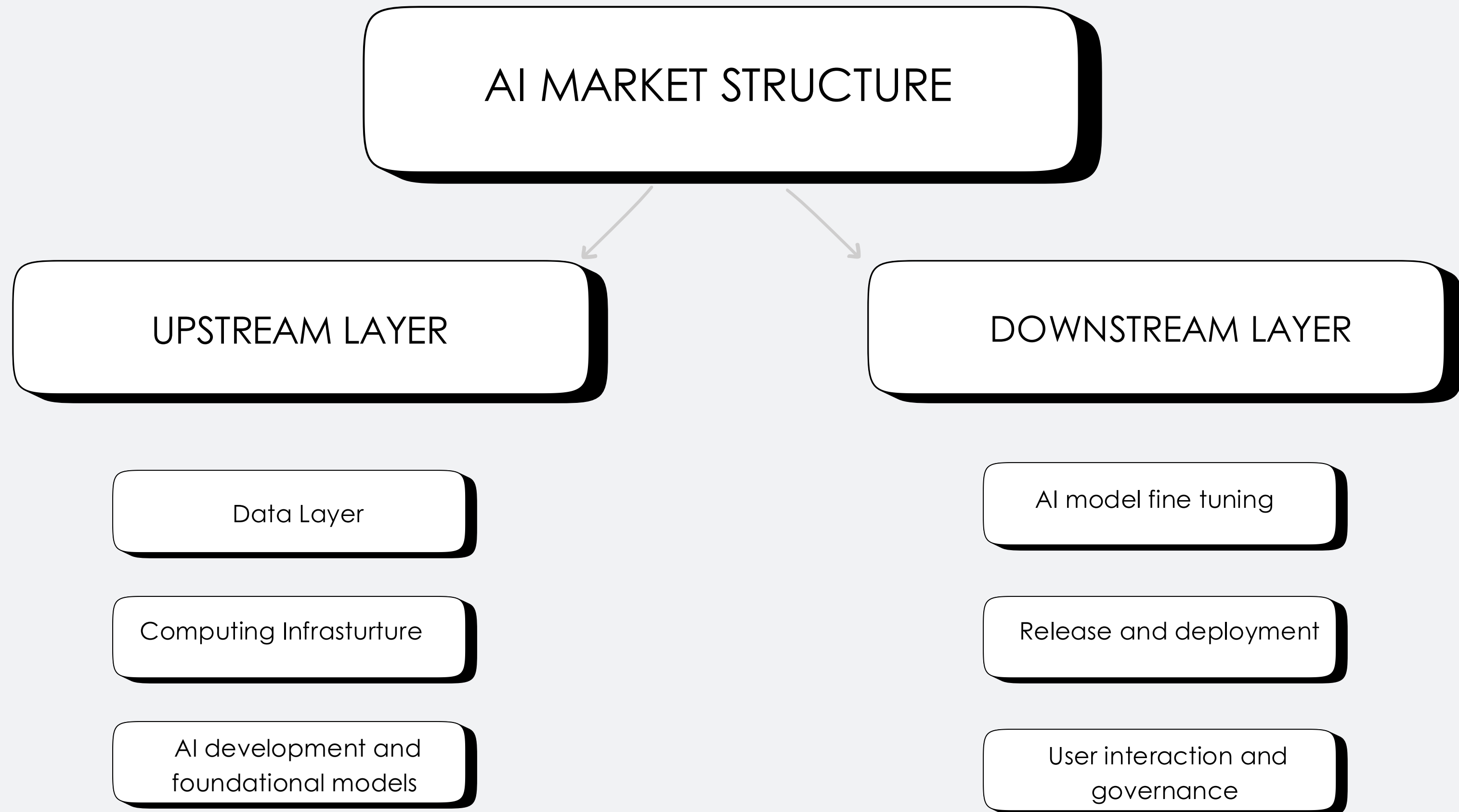
Application of AI in User Industries

Emerging Competition Law Issues

Regulatory Framework

Action Plan for a Competitive AI Ecosystem

AI ECOSYSTEM STRUCTURE: THE EIGHT-LAYER STACK



APPLICATION OF AI IN USER INDUSTRIES

Sector	Main AI Uses
Retail	Personalisation (recommendations, targeted ads), Demand forecasting, Customer engagement (chatbots, AI search) and Inventory & supply chain optimisation
E-Commerce	Delivery optimisation & last-mile logistics, Dynamic pricing, Predictive inventory management and Personalised product recommendations
Logistics & Delivery	Inventory tracking, Route optimisation & GPS dynamic routing, Warehouse automation (robots, IoT) and Demand forecasting & fleet planning
Marketing	Automated content creation, Chatbots & customer support, Behaviour-based personalisation, SEO & ad optimisation and Programmatic advertising
BFSI	Fraud detection & AML monitoring, AI chatbots for customer service, Credit scoring & loan processing and Robo-advisory wealth management
Healthcare	Medical imaging & diagnostics, Drug discovery & molecule prediction, Hospital workflow & resource planning, Personalised treatment & precision medicine

EMERGING COMPETITION LAW ISSUES IN AI INDUSTRY

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1.ALGORITHMIC COLLUSION:

- a. AI-driven real-time pricing
- b. Cartel-like outcomes without human communication

2.PRICE DISCRIMINATION:

- a. Personalised pricing based on user profiling
- b. Potentially exploitative opaque algorithms

3.ENTRY BARRIERS:

- a. Data, compute & talent advantages for incumbents

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4. **PREDATORY PRICING:**

- a. Micro-targeted below-cost pricing
- b. Faster exclusion + strong network effects

5. **REDUCED TRANSPARENCY and CHOICE:**

- a. Black-box AI systems
- b. Dominant platforms limiting alternatives

6. **MERGERS AND ACQUISITIONS:**

- a. Risk of killer acquisitions
- b. Tying and anti-competitive partnerships

ACTION PLAN



The report suggests solutions to prevent competition law issues in the AI industry. These preventive measures include:

1.SELF AUDIT FRAMEWORK:

- Six-pillar AI competition compliance model
 - Internal governance for AI compliance
 - Fairness & bias checks in training data
 - Rigorous pre-deployment testing
 - Continuous post-deployment monitoring
 - Transparency + lifecycle-integrated compliance
 - Strong documentation & record-keeping

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2. **CCI ADVOCACY INITIATIVE:**

- AI & Regulatory Issues conference with stakeholders
- Targeted workshops on AI & Competition Compliance

3. **REMOVING ENTRY BARRIERS:**

- Promote open-source AI frameworks
- Increase affordable computing access
- Facilitate wider data availability

4. **REGULATORY CAPACITY BUILDING:** Setting up a dedicated think tank.

5. **INTER-REGULATORY AND INTERNATIONAL COOPERATION:**

- MOUs with domestic regulators for coordination
- Collaborating with global authorities.

THANK YOU